12-/24-Port Gigabit IEEE 802.3at PoE+
Managed Injector Hub

POE-1200G/POE-2400G/HPOE-1200G/HPOE-2400G

Quick Installation Guide

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1. Package Contents

Thank you for purchasing PLANET 12-/24-Port Gigabit IEEE 802.3at PoE+ Managed Injector Hub. The descriptions of these models are shown below:

POE-1200G	12-Port Gigabit IEEE 802.3at PoE+ Managed Injector Hub (220 watts)
POE-2400G	24-Port Gigabit IEEE 802.3at PoE+ Managed Injector Hub (440 watts)
HPOE-1200G	12-Port Gigabit IEEE 802.3at PoE+ Managed Injector Hub (360 watts)
HPOE-2400G	24-Port Gigabit IEEE 802.3at PoE+ Managed Injector Hub (720 watts)

"PoE+ Managed Injector Hub" is used as an alternative name in this Quick Installation Guide.

Open the box of the PoE+ Managed Injector Hub and carefully unpack it. The box should contain the following items:

Model Name / Package Item	POE-1200G	POE-2400G	HPOE-1200G	HPOE-2400G
The PoE+ Managed Injector Hub	■	■	■	■
QR Code Sheet	■	■	■	■
Rubber Feet	■	■	■	■
Two Rack-mounting Brackets with Attachment Screws	■	■	■	■
Power Cord	■	■	■	■

If any item is found missing or damaged, please contact your local reseller for replacement.

2. Requirements

- **Workstations** running Windows 7/8/10/11, macOS 10.12 or later, Linux Kernel 2.6.18 or later, or other modern operating systems are compatible with TCP/IP Protocols.
- Workstations are installed with Ethernet NIC (Network Interface Card)
- **Ethernet Port Connection**
  - ➢ Network cables -- Use standard network (UTP) cables with RJ45 connectors.
  - ➢ The above PC is installed with Web browser.

Note	It is recommended to use Google Chrome, Microsoft Edge or Firefox to access the PoE+ Managed Injector Hub. If the Web interface of the PoE+ Managed Injector Hub is not accessible, please turn off the anti-virus software or firewall and then try it again.

Caution	Do not connect any PoE PSE (e.g., PoE switch/injector/midspan) to the DATA IN / Ethernet port or in the data path of this PoE+ Managed Injector Hub. Such connection may interfere with PoE negotiation and may cause abnormal power delivery or permanent equipment damage. If unavoidable, ensure PoE is fully disabled on the external device; operation under this wiring is not guaranteed.

3. Starting Web Management

The following shows how to start up the **Web Management** of the PoE+ Managed Injector Hub. Note the PoE+ Managed Injector Hub is configured through an Ethernet connection. Please make sure the manager PC must be set to the same **IP subnet address**.

For example, the default IP address of the PoE+ Managed Injector Hub is ***192.168.0.100***, then the manager PC should be set to **192.168.0.x** (where x is a number between 1 and 254, except 100), and the default subnet mask is 255.255.255.0.

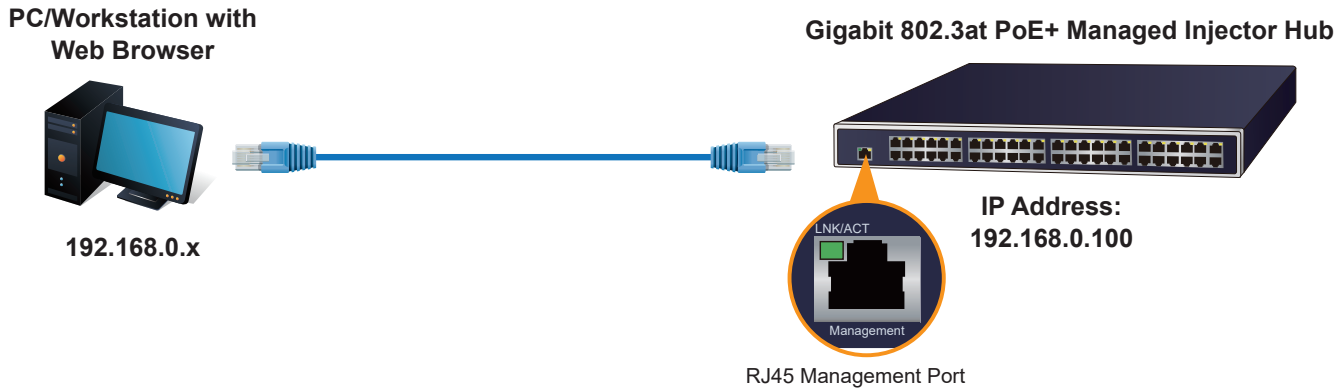

Figure 3-1: IP Management Diagram

3.1 Logging in to the PoE+ Managed Injector Hub

1. Use Chrome 98.0.xxx or above Web browser and enter IP address ***https://192.168.0.100*** (the factory default IP address or the one that you have just changed in web) to access the Web interface.

Note	The following web screen is based on the firmware version before **March of 2024**.

2. When the following dialog box appears, please enter the default user name and password "admin" (or the password you have changed via web). The web login screen in Figure 3-2 appears.

Default IP Address: **192.168.0.100**
Default Account: **admin**
Default Password: **admin**

Note	The following screen is based on the HPOE-2400G. For the POE-1200G/ POE-2400G/HPOE-1200G, the web screen is the same as that of the HPOE-2400G.

Figure 3-2: Web Login Screen

3. After entering the password, the main screen appears as Figure 3-6 shows.

Note	The following web screen is based on the firmware version of **March of 2024 or after**.

4. When the following dialog box appears, please enter the default user name **"admin"** and the password that is initially logged in to.

Default IP Address: **192.168.0.100**
Default User Name: **admin**
Default Password: **sw + the last 6 characters of the MAC ID in lowercase**

5. Find the MAC ID on your device label. The default password is "sw" or "mc" followed by the last six lowercase characters of the MAC ID.

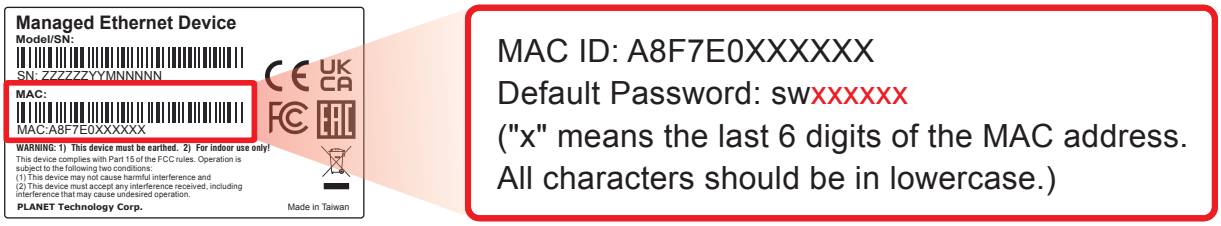

Figure 3-3: PoE+ Managed Injector Hub MAC ID Label

Figure 3-4: Web Login Screen

6. After logging in, you will be prompted to change the initial password to a permanent one.

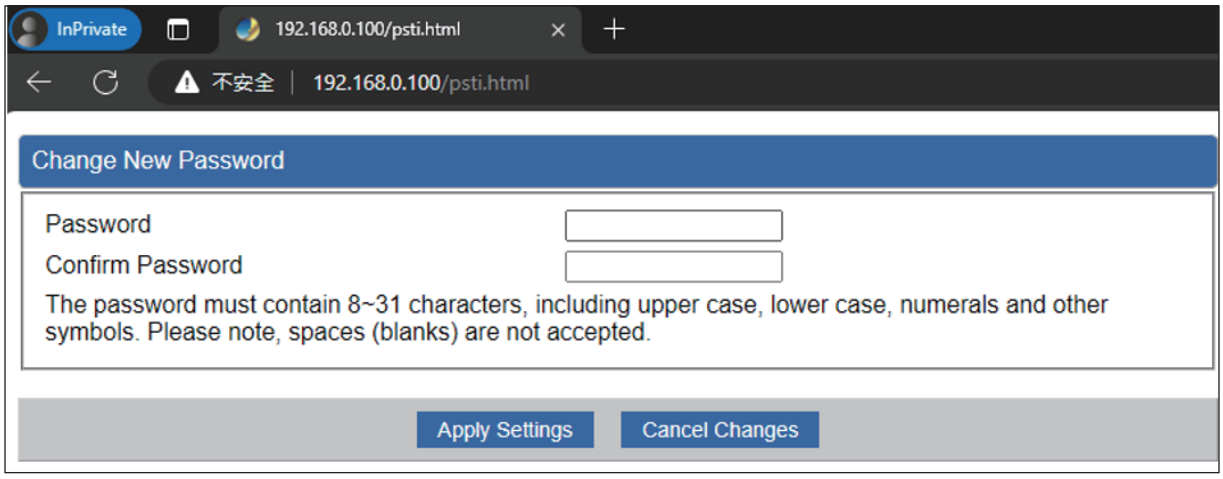

Figure 3-5: Create a New Password

7. Enter the default username and password, then set a new password according to the rule-based prompt and confirm it. Upon success, press any key to return to the login prompt. Log in with "admin" and the "new password" to access the Web interface.

Figure 3-6: Web Main Screen of PoE+ Managed Injector Hub

The PoE+ Managed Injector Hub Menu on the top of the Web page lets you access all the commands and statistics the PoE+ Managed Injector Hub provides. The PoE+ Managed Injector Hub Menu always contains one or more buttons, such as **"Auto Logout" options, "Refresh"** and **"Logout"**.

Figure 3-7: PoE+ Managed Injector Hub Menu

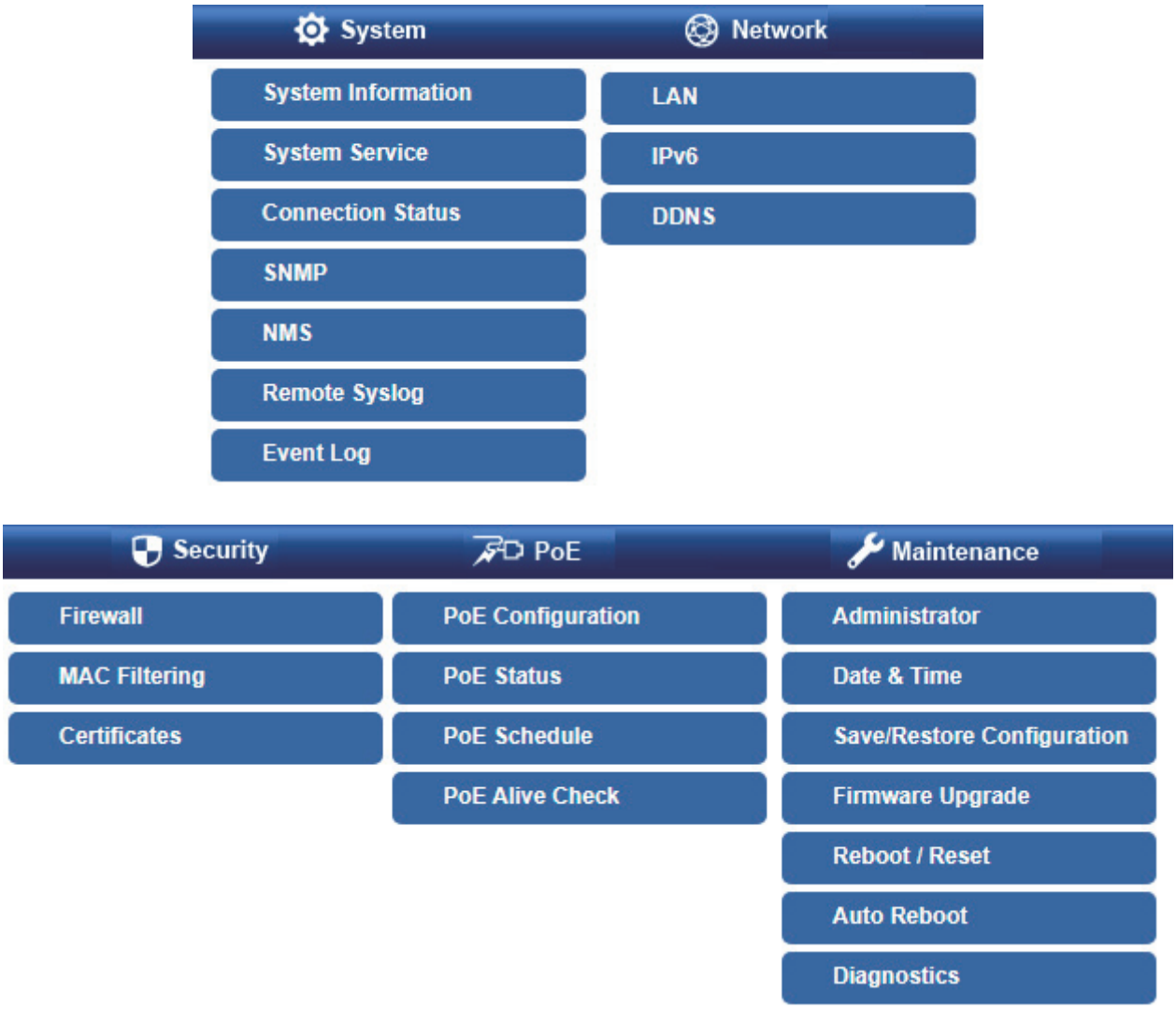

Figure 3-8 PoE+ Managed Injector Hub Menu

Now, you can use the Web management interface to continue the PoE+ Managed Injector Hub management.

Please refer to the user's manual for more.

4. Recovering Back to Default Configuration

■ IP Address has been changed or password has been forgotten

To reset the IP address to the default IP address **"192.168.0.100"** and the user password to factory default mode (default password is sw + the last 6 characters of the MAC ID in lowercase), press the hardware-based reset button on the front panel for about 10 seconds. After the device is rebooted, you can log in the management Web interface within the same subnet of 192.168.0.xxx.

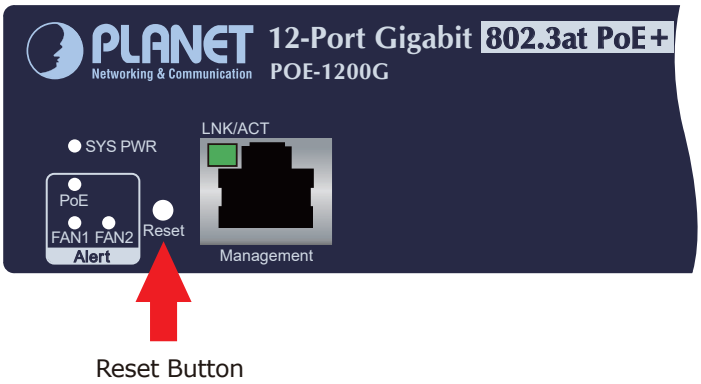

Figure 4-1: POE-1200G Reset Button

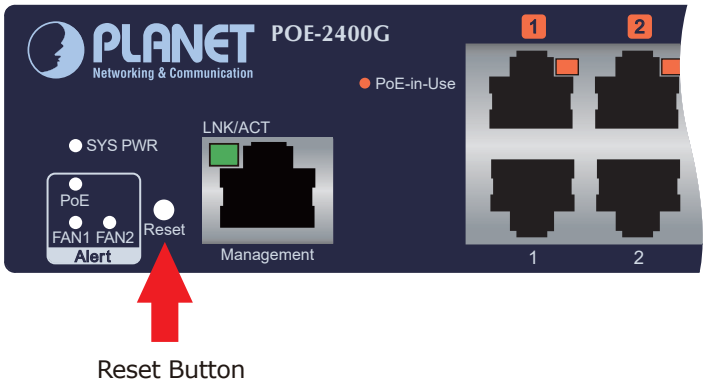

Figure 4-2: POE-2400G Reset Button

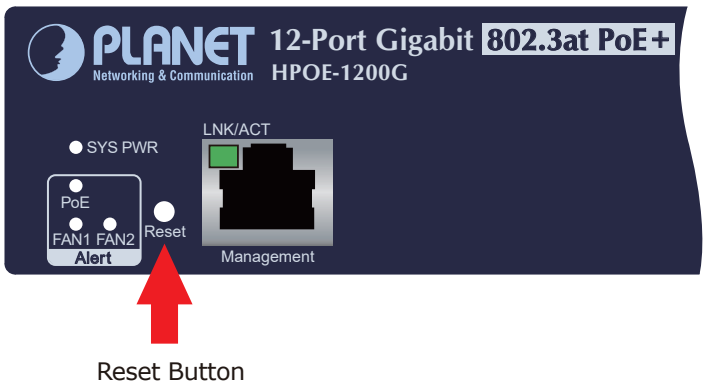

Figure 4-3: HPOE-1200G Reset Button

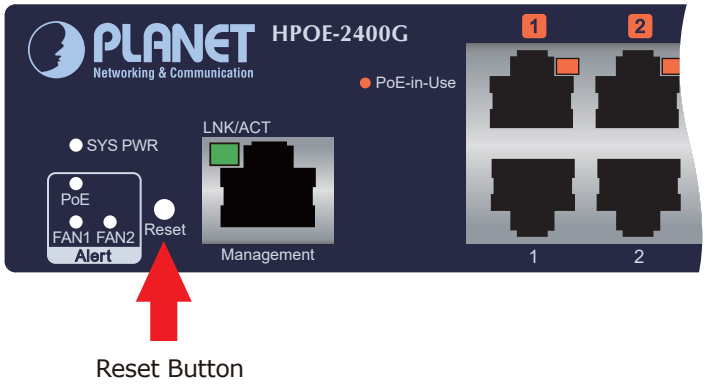

Figure 4-4: HPOE-2400G Reset Button

5. Customer Support

Thank you for purchasing PLANET products. You can browse our online FAQ resource and User's Manual on PLANET Web site first to check if it could solve your issue. If you need more support information, please contact PLANET switch support team.

PLANET online FAQs:
https://www.planet.com.tw/en/support/faq

Switch support team mail address:
support@planet.com.tw

POE-1200G/POE-2400G/HPOE-1200G/HPOE-2400G User's Manual:
https://www.planet.com.tw/en/support/download.php?method=keyword&keyword=HPOE&view=3&page=1#list

(Please select your switch model name from the drop-down menu of Product Models.)

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